

<Term and Condition 1>

Instructions for recruitment type of travel transaction conditions (region limited)  
(Instruction dealing with travels pursuant to Article 12-4 of the Travel Agency Act)  
(Contract document pursuant to Article 12-5 of the Travel Agency Act)

This document will be considered as a part of a travel contract when agreement of details below is completed..

1. Recruitment type of travel contract

This trip was planned and implemented by the Takamori Tourism Promotion Organization (hereinafter referred to as "the organization").

Customers participating in this trip will make a recruitment-type organized travel contract (hereinafter referred to as "Travel Contract"). In addition, the content and conditions of the contract may be found in the recruitment advertisement (partner

In addition to the conditions listed for each course in the leaflet, etc., the following conditions, final travel itinerary and

This is based on our travel agency's "Travel Business Terms and Conditions (recruitment type planned travel contract section)".

2. Application for travel and completion of contract

(1) To make a reservation via telephone, internet, or other means of communication, the application fee must be paid within three days from the day after the organization accepts the reservation. The application fee will be applied to part of the travel fee and cancellation fee. The contract will be completed when the application fee is paid.

(2) In lieu of delivering an instructional document of the transaction conditions stipulated in Article 12-4, Paragraph 2 of the Travel Agency Act and a document stating the contract details stipulated in Article 12-5, Paragraph 1 of the same Act, the Agency shall Based on the provisions of Article 12-4, Paragraph 3 of the Act and Article 12-5, Paragraph 2 of the same Act, information to be stated in these documents can be provided to users by any of the following methods: The user shall agree to this in advance.

① How to post on the designated website of Takamori Tourism Promotion Organization when a user makes a reservation

② Method of sending by e-mail to the e-mail address registered by the user

(3) If you have a physical disability, are in poor health, or require special consideration, please let us know. We will do our best to accommodate you, but you will be responsible for the costs of any special measures we take on your behalf.

● Application fee

Travel fee	Less than 10,000 yen	More than 10,000 yen Less than 30,000 yen	More than 30,000 yen Less than 60,000 yen	More than 60,000 yen Less than 100,000 yen	More than 100,000 yen
Application fee	3,000 yen~	6,000 yen~	10,000 yen~	20,000 yen~	20% of the travel fee ~

### 3. Issuance of final document (final itinerary)

If the travel itinerary or the names of important transportation/accommodation facilities have not been determined in this contract document, please list the expected length of stay and the names of important transportation facilities in the contract document. After issuance, we will give you a document stating these confirmation status (hereinafter referred to as "confirmation document") by the day before the trip start date (or on the day of the trip if the application is made within 7 days before the trip start date). Masu.

### 4. travel fee

(1) The travel fee for each course is for one adult unless otherwise specified.

(2) In principle, child fares apply to children enrolled in elementary school for domestic travel, but if the transportation company you use has a separate fare for children of pre-school age, you may be required to pay an additional child fare. .

(3) As a general rule, the travel fee must be paid at least 21 days before departure.

### 5. Changes in travel details and travel fees

(1) In the event that an event in which the Organization cannot be involved occurs, such as a natural disaster, suspension of the provision of travel services by transportation/accommodation agencies, or provision of transportation services that are not in accordance with the original operation plan, the Organization shall explain the reason. We may change the contents of the travel contract by explaining.

(2) For courses where the travel fee varies depending on the number of people using the transportation/accommodation facility, if the number of users changes due to the customer's convenience, the amount of the travel fee may change.

### 6. Cancellation of contract by customer

(1) The customer may cancel the travel contract at any time by paying the prescribed cancellation fee.

(2) No cancellation fee will be charged in the following cases.

① When an important change is made to the contents of the travel contract as exemplified in Paragraph 11. ② When the travel fee is increased based on Paragraph 5 (1). When a confirmation document is not issued ④ When it becomes impossible to carry out the tour as originally planned due to reasons attributable to the organization.

Cancellation fee/penalty fee					
22 days prior to the trip	21 days prior to the trip	8 days prior to the trip	a day before the trip	on a day of the trip	After the trip has taken place or without any call
FREE of charge	20% of the travel cost	30 % of the travel cost	40 % of the travel cost	50 % of the travel cost	100 % of the travel cost

7. Cancellation of travel contract with 100% of the travel fee

100% of the tour price may be canceled before or after the start of the tour in the following cases: ① When it is discovered that the application conditions specified in advance are not met ② When the customer is deemed unable to travel due to illness, absence of necessary caregivers, or other reasons ③ When the customer exceeds the reasonable range regarding the contents of the contract ④ When the minimum number of participants has not been reached ⑤ When the travel conditions specified at the time of concluding the tour are fulfilled. There is a very high possibility that important time

8. Things not included in the travel price

The followings have NOT been included in the travel price; food and beverage prices not specified in the itinerary and associated taxes, service charges, personal charges such as tips and cleaning charges, excess baggage charges, medical expenses related to injury or illness, aviation taxes, facility usage fees, and additional fees imposed by transportation agencies.

9. About our organization's responsibilities

(1) Our organization's responsibility and compensation for damages

The Organization will compensate the customer for any damage caused to the customer due to the Organization's intentional or negligent actions in the performance of the travel contract. However, this is limited to cases where the claim is made within two years from the day after the damage occurred. In addition, damage caused to baggage will be limited to 150,000 yen if the organization is notified within 14 days from the day after the damage occurred (in cases where there is intentional or gross negligence on the part of the organization). We will compensate you as follows:

(2) Disclaimer

Our organization will not be liable for compensation as described in the preceding paragraph in the event that a customer suffers damage due to, for example, the following reasons:

- A. Damages caused by natural disasters, wars, riots, government orders, fires, and suspension of accommodation services.
- B. Food poisoning
- C. Damage caused by the customer's own intention or negligence
- D. Damages caused by other reasons that cannot be related to this organization or its arrangement agent.

Ten. Customer responsibility

If our organization suffers damage due to the customer's intention or negligence, our organization will receive compensation from the customer.

11. About itinerary guarantee

(1) When an important change is made to the contents of the contract, the organization will compensate for the change in an amount equivalent to 1% to 5% of the tour price, depending on the content of the change, based on the travel agency terms and conditions of the organization. However, the amount of compensation for changes is limited to 15% of the travel cost for one recruitment type planned trip. Also, if the change compensation amount for one travel product is less than 1,000 yen, we will not pay it.

① Change of trip start date or trip end date

② Changes in tourist spots, tourist facilities, and other travel destinations to be visited

③ Change to a lower class of transport facility or equipment

④ Change of type of transportation facility or company

⑤ Change of accommodation facility type or guest room

⑥ Changes in the accommodation facility's guest room type, facilities, scenery, and other guest room conditions

(2) Notwithstanding the above, if the reason for the change is force majeure as listed in Section 5 (1), the Organization will not pay change compensation.

## 12. Special compensation

In accordance with the special compensation provisions of the travel agency's terms and conditions, our organization will pay a certain amount of compensation and hospitalization souvenirs for certain damages sustained to life, body, or baggage due to a sudden and unexpected external accident while the customer is participating in this trip. pay.

## 13. Handling of personal information

(1) When accepting a travel application, the Organization will obtain the customer's personal information regarding specified items. It is up to the customer to choose the items of personal information they wish to provide to the Organization, but if they are unable to provide all or part of their personal information, we will be unable to contact them or provide travel services. If we are unable to take the necessary procedures to arrange and receive these services, we may not be able to accept your application or request.

The travel business handling manager will handle the acquired personal information on behalf of the personal information manager.

(2) The organization will use the personal information acquired under the previous item for the purpose of contacting the customer, as well as for arranging travel services and receiving those services for the trip that the customer has applied for. We will provide the personal information obtained under the previous item to the accommodation facility within the scope necessary for the procedure by sending it in advance by electronic means. In addition, our organization may (1) provide information on our products, services, and campaigns, (2) request opinions and feedback after participating in a trip, (3) request surveys, (4) provide special services, and create statistical materials. We may use your personal information.

(3) The Organization shall promptly respond to requests from customers for notification of purpose of use, disclosure, correction, addition, deletion, suspension of use, erasure, and records provided to third parties.

(3) The Organization shall promptly respond to requests from customers for notification of purpose of use, disclosure, correction, addition, deletion, suspension of use, erasure, and records provided to third parties.

## 14. Others

(1) Please note that regardless of the cancellation of the tour, the customer will be liable for the transfer fee.

(2) Matters not stipulated in these conditions shall be in accordance with the Standard Travel Agency Terms and Conditions (Recruitment Organized Tour Contract Section).

(3) The reference date for travel conditions and travel fees will be April 1, 2022.

15. About the travel business handling manager

The travel business handling manager is the person responsible for transactions at the business office that handles travel for customers. If you have any questions regarding this travel contract that are not fully explained by the person in charge, please contact our travel services manager.

[Travel planning and implementation]

Kumamoto Prefecture Governor Registered Travel Agency Region-275

Takamori Tourism Promotion Organization

1537-6 Takamori, Takamori-cho, Aso-gun, Kumamoto Prefecture

Regional limited travel business handling manager: Maki Inoue